

Guidelines on the use of technology in public entities

March 30, 2021

(Presidency of the Republic, Directive 03, 03/15/2021)

Last March 15, 2021, the Presidency of the Republic issued a series of guidelines for the use of cloud services, artificial intelligence, digital security, and data management for Public Entities. This, aiming to reduce operating costs, accelerate innovation, provide reliable digital environments for public entities, and improve their procedures.

Pursuant to this Directive, all public entities targeted by the Directive are required, within six (6) months of its issuance, to prepare and implement a plan that complies with the current regulations on the following topics:

- 1. The use of cloud services:** must comply with the guidelines on cloud computing issued by the Ministry of Information and Communications, use agnostic and neutral technologies that allow deployment in different providers, in order to avoid dependence on a particular provider, and allow interoperability with other clouds or legal computing centers within the entity, among others.
- 2. Artificial Intelligence (AI):** it should be used in a way that promotes inclusive growth, sustainable development, and the well-being of citizens. To this end, among the initiatives proposed, we highlight the participation of public officials in courses and training aimed to generate greater knowledge on AI issues and facilitate the implementation of regulatory sandboxes on the subject.
- 3. Digital Security:** Should be implemented and adopted through a plan that emphasizes the use of security measures in the handling of information.
- 4. Data Management:** It must be implemented to ensure an adequate risk management and data quality, always prioritizing the availability of information in a structured manner that allowing total clarity on the information stored and what is done with it. In addition, it is proposed the possibility of carrying out projects to purge and/or update the information, so that it can be verified which data are necessary and which are not.

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